



LETTER FROM THE GENERAL MANAGER

EATON FIRE

Date: January 17, 2025

Dear Friends and Neighbors,

First off, my heart is heavy for the loss to our community and our region. Especially for those that lost their homes or their place of worship to this devastating fire. I also extend my deepest concern for those with any level of property damage and for everyone who at one point needed to evacuate their homes for their personal safety. Like you, I live here and have struggled with many of the same issues including no gas, power or access to drinking water at your tap. Your District staff have worked around the clock since the night of the fire to keep the system operational. One of our employees was with me late into the night until he had to return to evacuate his family from their home in Altadena that was ultimately destroyed.

During the fire event, we were able to supply water for firefighting efforts but by the morning of the 8th the system was nearly empty. In normal times with Southern California Edison (SCE) power, it takes a couple of days to completely refill a system with 4 million gallons of water. Performing that task without SCE power and relying on our backup diesel generators at every site has been daunting. We have received tremendous support from other water agencies with generators, diesel fuel and general labor needs. Particularly the Metropolitan Water District (MWD) arranged diesel for us and arranged for a standby backup generator. Walnut Valley Water District has loaned us two generators to perform critical pumping as well as delivered diesel and other supplies we need. Through our mutual aid partners at the Public Water Agencies Group, we have had personnel from other Districts here to help as our staff cannot work 24/7 as they did for the first few days of the disaster. I particularly want to mention our longstanding partnership with Pasadena Water and Power. Over the years several interconnections were installed to provide water to each other as needed in the event of an emergency. Within 20 minutes of being informed of the fire start, we had opened our interconnection with Pasadena and received water from them throughout the

night and into the next day. That critical lifeline allowed us to keep water flowing to the fire hydrants when it was desperately needed.

In the initial days of system restoration, our focus was on filling up the water system for fire suppression and your basic sanitary needs. In those early days, many District customers returned to their homes and were using water sparingly and judiciously. Several returned to their homes and were using water excessively on outdoor irrigation, washing their cars or refilling their swimming pools which prompted my curt message about emergency restrictions on water use. Since then, we have communicated our established conservation alert status beginning at the Red level on January 12th, moving down to the Orange level on January 14th. Today, I am moving us into the Yellow category which is even less restrictive. Moderate landscape irrigation is allowed, using water to carefully wash down your properties is encouraged. I would also ask District customers to please refrain from refilling swimming pools and decorative water features until we are fully back on SCE power and no longer reliant on diesel backup generators for pumping operations.

Please also pay attention to the official evacuation area maps and evacuation orders issued by the County of Los Angeles. Although the roads are open, not all areas of the District are permitted for repopulation, including any properties west of the centerline of Kinneloa Canyon Road which includes all properties on Kinclair, Glen Springs, Cricklewood Path and Brambling Lane. Please check the official County of Los Angeles evacuation map for updates.

Finally, the District is still under a Do Not Drink order from the State of California as well as our neighboring communities impacted by the fire in Pasadena, Sierra Madre and all three of the Altadena agencies. You will all be notified promptly when that order is lifted. There are testing and sampling requirements that take several days to perform and comply with, all which is currently underway. This is all in compliance with a law implemented in January 2024, so this is the first event, statewide, for which these new regulations are applicable. As someone who wants to drink the water as well, this is a top priority for me.

Please continue to read any emails or texts from the District, we will post all updates on the District website at www.kidwater.info prominently so please visit that often to ensure you are informed on the latest developments.

Your neighbor and KID General Manager,

Tom Majich